# Task 1 - Initial Interview

***What is needed***

1. Can you tell me more about what you want the system to do?
2. Does it need to run on any particular hardware?
3. Does it need to use any particular software?
4. Should it be able to interface with any other systems?

***Problems***

1. What are the benefits of the new system to companies and home users?
2. What would be an indication that this system is beneficial over other products?

***The users***

1. Who will use the system?
2. Are they likely to be competent IT users?
3. What level of user documentation and/or training will they need?

***Security/Compliance***

1. Should the system store user information for analytics etc?
2. How secure should the software be (Password protected etc)?
3. How should the data be stored (settings for backup, drive identity etc)?