# Task 1 - Initial Interview

***What is needed***

1. Can you tell me more about what you want the system to do?
   * Backup on ejection (ejection through program)
   * Simple user interface
   * Resource friendly
   * Backup restore in case of loss or replacement of drive.
   * Only backup drives that have been set up.
2. Does it need to run on any particular hardware?
   * No
3. Does it need to use any particular software?
   * No, all run inside windows
4. Should it be able to interface with any other systems?
   * No, run silently in the background

***Problems***

1. What are the benefits of the new system to companies and home users?
   * Piece of mind that if I lost my important data, then there would be a copy of the data still. However, I would still question the need for it because I use cloud, but loads of people still use USB devices
2. What would be an indication that this system is beneficial over other products?
   * That I have piece of mind that it does it itself.

***The users***

1. Who will use the system?
   * Small networks and home users
2. Are they likely to be competent IT users?
   * No
3. What level of user documentation and/or training will they need?
   * Basic overview of how to turn it on and make sure its running

***Security/Compliance***

1. Should the system store user information for analytics etc?
   * No, just make it work, simple as.
2. How secure should the software be (Password protected etc)?
   * No, it doesn’t worry me. The computers are likely to be password protected.
3. How should the data be stored (settings for backup, drive identity etc)?
   * Just as a basic folder, no compression.